

# WELCOME

## PATIENT INFORMATION

Date \_\_\_\_\_  
Patient Name \_\_\_\_\_  
Last Name \_\_\_\_\_  
First Name \_\_\_\_\_ Middle Initial \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_  
State \_\_\_\_\_ Zip \_\_\_\_\_  
E-mail \_\_\_\_\_  
Sex  M  F Age \_\_\_\_\_ Birthdate \_\_\_\_\_  
 Married  Widowed  Single  Minor  
 Separated  Divorced  Partnered for \_\_\_\_\_ years  
Soc. Sec. # \_\_\_\_\_  
Patient Employer/School \_\_\_\_\_  
Employer/School Address \_\_\_\_\_  
Employer/School Phone (\_\_\_\_\_) \_\_\_\_\_  
Spouse's Name \_\_\_\_\_  
Birthdate \_\_\_\_\_ SS# \_\_\_\_\_  
Spouse's Employer \_\_\_\_\_  
Whom may we thank for referring you? \_\_\_\_\_

## PHONE NUMBERS

Home Phone (\_\_\_\_\_) \_\_\_\_\_  
Cell Phone (\_\_\_\_\_) \_\_\_\_\_  
Best time and place to reach you \_\_\_\_\_

### IN CASE OF EMERGENCY, CONTACT

Name \_\_\_\_\_  
Relationship \_\_\_\_\_  
Home Phone (\_\_\_\_\_) \_\_\_\_\_  
Work Phone (\_\_\_\_\_) \_\_\_\_\_

## INSURANCE

Who is responsible for this account? \_\_\_\_\_  
Relationship to Patient \_\_\_\_\_  
Primary Insurance Co. \_\_\_\_\_  
Group # \_\_\_\_\_  
Is patient covered by additional insurance?  Yes  No  
Subscriber's Name \_\_\_\_\_  
Birthdate \_\_\_\_\_ SS# \_\_\_\_\_  
Relationship to Patient \_\_\_\_\_  
Insurance Co. \_\_\_\_\_  
Group # \_\_\_\_\_

### INSURANCE ASSIGNMENT AND RELEASE

I certify that I have insurance coverage with \_\_\_\_\_  
Name of Insurance Company(ies)  
and assign directly to Dr. Cange all  
insurance benefits, if any, otherwise payable to me for services rendered. I  
understand that I am financially responsible for all charges whether or not paid by  
insurance. I authorize the use of my signature on all insurance submissions.

The above-named doctor may use my health care information and may disclose  
such information to the above-named Insurance Company(ies) and their agents for  
the purpose of obtaining payment for services and determining insurance benefits  
or the benefits payable for related services. This consent will end when my current  
treatment plan is completed or one year from the date signed below.

### MEDICARE/MEDIGAP AUTHORIZATION

I request that payment of authorized Medicare benefits and, if applicable, Medigap  
benefits, be made either to me or on my behalf to \_\_\_\_\_  
Name of

Cange for any services furnished to me by that provider.  
Doctor of Clinic

To the extent permitted by law, I authorize any holder of medical or other information  
about me to release to the Centers for Medicare and Medicaid Services, my  
Medigap insurer, and their agents any information needed to determine these  
benefits or benefits for related services.

\_\_\_\_\_  
Signature of Beneficiary, Guardian or Personal Representative

\_\_\_\_\_  
Please print name of Beneficiary, Guardian or Personal Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Relationship to Beneficiary

## PODIATRIC HISTORY

What is the chief complaint for which  
you came to be treated? (Include foot,  
ankle, knee, thigh, and hip complaints.)  
\_\_\_\_\_  
\_\_\_\_\_

Have you ever been to a Podiatrist before  
 Yes  No  
If yes, please list.

Name \_\_\_\_\_  
Last visit \_\_\_\_\_

Is there any personal or family history of  
diabetes?  Yes  No

Your occupation \_\_\_\_\_

Cigarette/Tobacco use \_\_\_\_\_

Years smoked \_\_\_\_\_

Athletic activities in which you participate  
(please list and indicate frequency)  
\_\_\_\_\_  
\_\_\_\_\_

Please indicate which foot problems you now have  
or have had in the past.

Ankle Pain	<input type="checkbox"/> Yes <input type="checkbox"/> No
Athlete's Foot	<input type="checkbox"/> Yes <input type="checkbox"/> No
Bunions	<input type="checkbox"/> Yes <input type="checkbox"/> No
Corns and Calluses	<input type="checkbox"/> Yes <input type="checkbox"/> No
Cramps or Numbness in Feet or Legs	<input type="checkbox"/> Yes <input type="checkbox"/> No
Flat Feet	<input type="checkbox"/> Yes <input type="checkbox"/> No
Foot or Leg Cramps	<input type="checkbox"/> Yes <input type="checkbox"/> No
Heel Pain	<input type="checkbox"/> Yes <input type="checkbox"/> No
Ingrown Toenails	<input type="checkbox"/> Yes <input type="checkbox"/> No
Plantar Warts	<input type="checkbox"/> Yes <input type="checkbox"/> No
Swelling in Ankles or Feet	<input type="checkbox"/> Yes <input type="checkbox"/> No
Tired Feet	<input type="checkbox"/> Yes <input type="checkbox"/> No

# MEDICAL HISTORY

Place a mark on "Yes" or "No" to indicate if you have had any of the following:

- |                                   |                              |                             |                       |                              |                             |                          |                              |                             |
|-----------------------------------|------------------------------|-----------------------------|-----------------------|------------------------------|-----------------------------|--------------------------|------------------------------|-----------------------------|
| AIDS/HIV                          | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Epilepsy              | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Rash                     | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Allergies to Anesthetics          | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Eye Problems          | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Respiratory Disease      | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Allergies to Medicine or Drugs    | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Fainting              | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Rheumatic Fever          | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Anemia                            | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Foot or Leg Cramps    | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Shortness of Breath      | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Angina                            | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Gout                  | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Sinus Problems           | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Arthritis                         | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Headaches             | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Special Diet             | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Artificial Heart Valves or Joints | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Heart Disease         | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Stroke                   | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Asthma                            | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Hemophilia            | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Swelling in Ankles, Feet | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Back Problems                     | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Hepatitis or Jaundice | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Swollen Neck Glands      | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Bleeding Disorders                | <input type="checkbox"/> Yes | <input type="checkbox"/> No | High Blood Pressure   | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Tired Feet               | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Cancer                            | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Kidney Problems       | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Tuberculosis             | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Chemical Dependency               | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Liver Disease         | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Ulcers                   | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Chest Pain                        | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Low Blood Pressure    | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Varicose Veins           | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Chronic Diarrhea                  | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Neuropathy            | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Venereal Disease         | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Circulatory Problems              | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Phlebitis             | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Weight Loss, unexplained | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Diabetes                          | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Psychiatric Care      | <input type="checkbox"/> Yes | <input type="checkbox"/> No |                          |                              |                             |
| Ear Problems                      | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Radiation Treatment   | <input type="checkbox"/> Yes | <input type="checkbox"/> No |                          |                              |                             |

Surgeries you have had \_\_\_\_\_

Hospitalization other than for the surgeries listed \_\_\_\_\_

Is the reason for this visit auto accident related?  Yes  No If yes, date of auto accident \_\_\_\_\_

Family physician \_\_\_\_\_ Last visit date \_\_\_\_\_

Are you now, or have you been, under any other doctor's care for any reason over the past two years?  Yes  No

If yes, please explain \_\_\_\_\_

## MEDICATIONS

Include prescriptions, over-the-counter medications and vitamins \_\_\_\_\_

Pharmacy Name(s) \_\_\_\_\_

Pharmacy Phone(s) \_\_\_\_\_

Do you take oral contraceptives?  Yes  No

## ALLERGIES

Adhesive/Tape  Local Anesthetics

Anticoagulant Therapy  Novocaine

Aspirin  Penicillin

Codeine  Seafoods

Demerol  Sulfa

Iodine

Other \_\_\_\_\_

## TREATMENT CONSENT

I hereby consent and give my permission to the doctor (and the doctor's assistants or designated replacement) to administer and perform such procedures upon me as the doctor deems necessary.

\_\_\_\_\_  
Signature of Patient, Parent, Guardian or Personal Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Please print name of Patient, Parent, Guardian or Personal Representative

\_\_\_\_\_  
Relationship to Patient

As a courtesy, CangePodiatry, DPM, PA Practice, verifies your benefits with your insurance company. A quote of benefits is not a guarantee of benefits or payment. Your claim will process according to your plan. If your claim processes differently from the benefits we quoted, the insurance company will side with the plan and will not honor the benefit we received.

It is the policy of CangePodiatry, DPM, PA Practice that payment is due at the time of service unless other financial arrangements are made in advance. We require all patients to pay their deductible, co-pay and/or coinsurance payment at the beginning of each visit. The office manager at your location will explain this information to you prior to your first visit. At the conclusion of your visits with us, you may be billed for any outstanding balances. If there is a credit, you will be provided a refund promptly.

If you are covered by health insurance with Podiatry benefits, we will be happy to bill your insurance. Please provide your insurance information to the front office staff and we will verify your coverage as a courtesy. Accepting your insurance does not place all financial responsibilities onto this practice, and you will be held accountable for any unpaid balances by your plan.

Although we are contracted with most insurance carriers, our services may not be covered by your particular insurance plan. Being referred to our office by another physician does not necessarily guarantee that your insurance will cover our services. Please remember that you are 100% responsible for all charges incurred. Once again, your physician's referral and our verification of your insurance benefits are not a guarantee of payment.

We highly recommend you also contact your insurance carrier and check into your coverage for Podiatry services. Do not assume that you will not owe anything if you have more than one insurance policy.

### Payment Policy

Thank you for choosing us to provide your foot care. We are committed to providing you with quality and affordable health care. Because some of our patients have had questions regarding patient and insurance responsibility for services rendered, we have been advised to develop this payment policy. Please read through, ask us any questions you may have, and sign in the space provided. A copy will be provided to you upon request.

1. **Insurance:** We participate in most insurance plans, including Medicare. If you are not insured by a plan we do business with, payment in full is expected at each visit. If you are insured by a plan we do business with but do not have an up-to-date insurance card, payment in full for each visit is required until we can verify your coverage. Knowing your insurance benefits is your responsibility. Please contact your insurance company with any questions you have regarding your coverage.

2. **Co-payments and deductibles:** All co-payments and deductibles must be paid at the time of service. This arrangement is part of your contract with your insurance company. Failure on our part to collect co-payments and deductibles from patients can be considered fraud. Please help us in upholding the law by paying your co-payment at each visit.
3. **Non-covered services:** Please be aware that some - and perhaps all - of the services you receive may be non-covered or not considered reasonable or necessary by Medicare or other insurers. You must pay for these services in full at the time of visit.
4. **Proof of insurance:** All patients must complete our patient information form before seeing the doctor. We must obtain a copy of your driver's license or nationally recognized photo identification and current valid insurance to provide proof of insurance. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the balance of a claim.
5. **Claims submission:** We will submit your claims and assist you in any way we reasonably can to help get your claims paid. Your insurance company may need you to supply certain information directly. It is your responsibility to comply with their request. Please be aware that the balance of your claim is your responsibility, whether or not your insurance company pays your claim. Your insurance benefit is a contract between you and your insurance company; we are not a party to that contract.
6. **Coverage changes:** If your insurance changes, please notify us before your next visit so we can make the appropriate changes to help you receive your maximum benefits. If your insurance company does not pay your claim in 45 days, the balance will automatically be billed to you.
7. **Nonpayment:** If your account is over 30 days past due, it will be referred to a collection agency.
8. **Missed appointments:** Our policy is to charge for missed appointments and those that are not cancelled within 48 hours of a set appointment time. These charges will be your responsibility and billed directly to you. Please help us to serve you better by keeping your regularly scheduled appointment.

Our practice is committed to providing the best treatment to our patients. Our prices are representative of the usual and customary charges for our area. Thank you for understanding our payment policy. Please let us know if you have any questions or concerns.

I have read and understood the payment policy and agree to abide by its guidelines.

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Signature of patient or responsible party

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Print Name/ Relationship to Patient

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Date



**CANGE PODIATRY**  
PODIATRIC MEDICINE & SURGERY  
9055 CHEVROLET DRIVE, SUITE #104  
ELLCOTT CITY, MD 21042  
Tel: (410) 680-8357 | Fax: (410) 680-8413  
cangepodiatry.com | [cangepodiatry@gmail.com](mailto:cangepodiatry@gmail.com)

PATIENT NAME: \_\_\_\_\_ DOB: \_\_\_\_\_

EMERGENCY CONTACT: \_\_\_\_\_ PHONE: \_\_\_\_\_

PHARMACY: \_\_\_\_\_ PHONE: \_\_\_\_\_

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**Please initial that you have understood and accept  
CangePodiatry, DPM, PA Office Policies:**

- \_\_\_ ALL medical questions and results are discussed in office visits, never over the phone.
- \_\_\_ Prescription refills are done during business hours only, and may take up to 3 days.
- \_\_\_ Any **controlled medications** require follow up and must be made at the end of each appointment.
- \_\_\_ You will be charged a \$65.00 fee for no show/same day cancellations.
- \_\_\_ Co-payment is paid at the time of service. If you are unable to do so, your appointment will be rescheduled.
- \_\_\_ All fees are due on the day of visit, unless payment arrangements have been made. Cash, credit/debit card, or check is accepted.
- \_\_\_ You are responsible for non-covered charges for all procedures done in the office.
- \_\_\_ Outstanding balances will be turned over to a collection agency with fees.
- \_\_\_ Form requests take 2-3-business days. Cost: \$75.00 per entity, paid with drop off.
- \_\_\_ I have seen and understood CangePodiatry, DPM, PA Practice Office Policy and Notice.
- \_\_\_ For a better understanding of your insurance policy, **YOU** must call your insurance company directly.

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Witness Signature: \_\_\_\_\_ Date: \_\_\_\_\_



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### MEDICAL INSURANCE AND FINANCIAL POLICY

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We would like to welcome you and thank you for selecting our office! Our objective is to provide “total foot and ankle care with our very personal touch.”

We are committed to providing you with the best possible care. If you have medical insurance, we are anxious to help you receive the maximum allowable benefits. In order to achieve these goals, we need your assistance and understanding of our policy.

The patient is responsible for payment of their health care within a reasonable time, regardless of the processing time of your insurance claim. In circumstances where a claim is pending, or when treatment will be for an extended period of time, it is recommended that a payment plan be initiated. We accept **cash, checks, credit card and care credit**.

Balances older than 30 days will be sent to collection and incur a charge. Returned checks are subject to a \$75.00 fee. Missed appointments will be billed \$65.00 when cancelled without a 48-hour notice. Patients that do not pay their co-pay at time of visit will be charged an additional \$25.00.

#### YOU MUST BE MADE AWARE THAT:

- 1) Your insurance is a contract between you, your employer, and insurance company. It is your responsibility to understand the benefits of your plan. We cannot guarantee payment of your claims. If your insurance company pays only a portion of your claim or rejects your claim, you and/or the policyholder should make any contact or inquiry. After 90 days from the date of service, you will automatically become responsible for the balance. Payment delays or rejection of your claim by your insurance company does not relieve the financial obligation you have incurred.
- 2) Medicare Patients- Please understand that we participate with Medicare. However, you are responsible for your 20% co-insurance, deductible and any **non-covered** services. If Medicare has provided its reimbursement for services rendered and if your supplemental insurance does not respond within 30 days, then you become responsible for the balance.
- 3) Fillings of insurance claims are a courtesy that we extend to our patients and all charges are your responsibility. We realize that temporary financial problems may affect timely payment of your account. If such problems do arise, we encourage you to contact us promptly for assistance in the management of your account.
- 4) If you believe your insurance carrier has erred or not adequately addressed your claims, you may file a grievance or appeal with the Maryland Insurance Administration, (410)468-2244 and/or The Health Advocacy Unit of the Maryland Attorney General, (410)528-1840.

I have read and I understand the above financial policies. These policies are subject to change without prior written confirmation.

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PATIENT SIGNATURE

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DATE



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**PRIVACY NOTICE ACKNOWLEDGEMENT**

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I acknowledge that I have received a copy of the Practice's Privacy Notice.

\_\_\_\_\_  
Name of Patient (Print)

\_\_\_\_\_  
Date of Birth

\_\_\_\_\_  
Phone Number

\_\_\_\_\_  
Signature of Patient or Personal Representative

\_\_\_\_\_  
Relationship of Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness



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**PATIENT RESPONSIBILITY**

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\_\_\_\_\_  
Name of Patient (Print)

\_\_\_\_\_  
Date

I, \_\_\_\_\_, will be responsible for all charges for the dispensement of any device(s), procedure(s), and/or treatment(s) that are performed by Dr. Darlyne Cange.

AFTER SUBMISSION TO MY INSURANCE COMPANY;

I have given permission to the Doctor above to perform treatment.

I do understand that all claims will be billed to my Insurance first and that I will be liable for any charges not covered by my Insurance or Medicare.

I agree to send payment within 30 days to:

DR. DARLYNE CANGE  
P.O.BOX 1606  
ELLCOTT CITY, MD 21041

\_\_\_\_\_  
Signature of Patient

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness